FEES, LEGAL & CONTRACT.

OTHER FEES:

**Dealer Origination Fee**

$350 - may be charged by the dealer/ agent for the purpose for arranging a new consumer contract.

**Dealer Origination Fee**

$500 - may be charged by the dealer/ agent for the purpose for arranging a new business contract.

DEFAULT FEES:

**Dishonoured payment**

$7.50 - is charged in the event that a payment tendered is dishonoured by your bank.

**ITR fee**

$8 - is charged when an ITR (Intention to Repossess) letter is issued if your loan account goes into arrears.

**Warrant to Act fee**

$7 - is charged when a Warrant to Repossess is issued due to a breach of terms.

**Post Repossession fee**

$35 - is charged when a Post Repossession Notice is issued after we have repossessed the Motor Vehicle.

CURRENT ANNUAL INTEREST RATE:

**Personal Loan/Finance Lease: BMW\* - Motor Vehicle**

11.84%

**Personal Loan: BMW Owner's Choice - Motor Vehicle**

12.24%

COMPLAINTS PROCESS.

BMW Group Financial Services is committed to providing products and services of the highest standard. If for any reason you feel we have not lived up to your expectations or you are not entirely satisfied with any aspect of our service, please let us know. Click the link below to download information on how we deal with complaints, our customer complaints process and where to direct any complaints.